

Citation Appeals

Parking Challenges

- There is a 30-calendar day timeframe for court appeals.
- The escalation is 7 days. When parkers go online to pay, they see the increase and appeal the escalation fee, not the original violation.
- Parkers wait to the last day to appeal
- Parkers forget about the citation

Potential Solutions

- Shorten to 7 calendar days
 - Coincide with the first escalation for citations
 - Consistent with other cities
 - Reduce administrative burden on reviewing and resolving appeals for old citations.

Incorrect License Plate

Parking Challenges

- Consistent challenges with visitors paying using an incorrect license plate
 - Paying for the wrong vehicle (license plate) via ParkMobile
 - Entering in an incorrect license plate number (e.g. transposed digits/letters or forgetting PC, etc.)
- A onetime warning is usually issued for entering an incorrect license plate, but not for selecting the wrong vehicle in ParkMobile.

Potential Solution

- Consider an ordinance that would provide for a one-time reduction from \$30 to \$15 within the first 7 days of citation issuance. This would be applied in both situations, incorrect license plates and wrong vehicles.
- The reduction would be considered an administration fee for the time involved researching the payment record. If not paid at the reduced rate, the citation will escalate as prescribed.



Angle/Perpendicular/Parallel Parking

Parking Challenges

- Head-in parking requirement
 - Visitors from “two plate states”
 - Argument that backing in is safer
 - Concern over the citation amount (\$50)
- Parking with the flow of traffic
 - Citation amount is minimal (\$15)

Potential Solutions

- Make both violations \$30
- e.g., \$45 after 7 day, \$110 after 30 days, \$150 after 30 days

